

# Gaianoah™ QIcoin(qiù) privacy policy

## **Introduction :**

This privacy policy governs the collection, storage, use of personal information collected by us, Gaianoah™ QIcoin(qiù) legal entity,

it provides you with details about the personal information we collect, how we use the collected personal information, your rights to control the personal information we hold on you,

Read this privacy policy carefully,

By accessing our services/products, you confirm that you have read, understood, agree to this privacy policy in its entirety, if you do not agree to this privacy policy in its entirety, you must not access our services/products,

We may change this privacy policy from time to time and you agree that, by accessing our services/products, at any time after a change, you will be confirming your acceptance of the new version of the privacy policy,

You have right to privacy and we (Gaianoah™) will only process personal information you provide to us (Gaianoah™) in accordance with this privacy policy and applicable privacy laws,

## **About persons under the age of 18 years old :**

Persons under the age of 18 years old, to access our (Gaianoah™) services/products, must have the consent and be supervised by a parent or guardian, who has parental rights and responsibilities,

## **What is personal information :**

As used in this privacy policy, the term "personal information" means information that specifically identifies an individual or information about an individual that is directly linked to personally identifiable information and can be used to identify that individual,

This information you actively provide to us,

Personal information does not include "aggregate" information, which is data we collect about the use of our services/products, or about a group or category of users, from which individual identities or other personal information has been removed,

This privacy policy in no way restricts or limits our collection, use of aggregate information,

## **The personal information we collect about you :**

When you access our services/products, we may collect the following information from you :

- + full name
- + date of birth and gender
- + postal address
- + phone number and email details
- + Ethereum wallet address, address of any other wallet used in relation to the QIcoin(qiù) token
- + technical information, including the internet protocol address used to connect your device to the internet, your location, your login information, browser type and version, time zone setting, browserplug-in types and versions, operating system, platform,

You may be prompted to pass an identification check to verify your identity to access our products/services,

We reserve the right, at our sole discretion, to collect any other information you choose or need to provide us,

We also may demand from you to submit further documents such as a photo of your passport, identity card, selfie, utility bill or other documents required by authorities to show proof of your identity as well as documentation that is evidence of your residence,

We also may collect information about a user's computer or other access devices for fraud prevention, KYC or AML purposes and other information,

We reserve the right to report the informations regarding your identity, that we have collected and stored, to the relevant authorities, until you have provided all the necessary data, documents that confirm your identity to our standard and those of authorities requesting them,

We may also request the personal information you provided to enroll in a exchange or marketplace, to verify your identity or submitted documents,

### **Cookies :**

To provide you with a personalized experience and improve the functionality and efficiency of our services/products, we may use cookies, log files, to collect, store, use, information about you actively provide to us,

### **How we may collect, store, use you information :**

We or third-party data processors acting on our behalf, may collect, store, use, your personal information to provide you with a secure, smooth, efficient, customized experience,

We may use your personal information to :

- + provide the services/products/customers support per your request
- + process transactions, send notices about your transactions
- + resolve disputes, collect fees, troubleshoot problems
- + prevent potentially prohibited or illegal activities and enforce our terms and conditions
- + customize, measure, improve the content, layout of our products/services
- + deliver targeted marketing, services/products update notices, promotional offers, based on your communication preferences
- + compare information for accuracy and verify it with third parties
- + distribute, account QIcoin tokens
- + identify our users
- + administer our services
- + personalize our services for you
- + send you technical notices, support, administrative messages
- + make our services/products tailored to your individual tastes
- + complete any purchases you make with us
- + provide you with any services/products you may request
- + where you have given us your consent, to contact you (including sms, email) with services/products which we think may interest you
- + where you have given us your consent, to disclose your personal information to carefully chosen or specified third parties so that they may contact you (including sms, email) with services/products which they think may interest you
- + provide third parties with statistical information about our users (but those third parties will not be able to identify any individual user from that information)
- + detect, investigate, prevent fraudulent transactions and other illegal activities, protect the rights and property of Gaianoah™ QIcoin(qiù) legal entity and others
- + link or combine information we collect from or about you
- + verify compliance with the terms and conditions governing the use of our services/products

We will not disclose, sell or rent your personal information to any third party unless you have consented to this or we are required to do so for legal or regulatory purposes. If you do consent to this but later change you mind, you may contact us [gaianoah.info@gmail.com](mailto:gaianoah.info@gmail.com) we will cease any such activity,

However, if a third party acquires all (or substantially all) of our business and/or assets, we may disclose your personal information to that third party relating to the acquisition. We may disclose your personal information where we are required to do so by applicable law, by a governmental body or by law enforcement agency,

Also, we may share your personal information with our affiliated entities, subsidiaries, other companies under common control and ownership, to help detect, prevent potentially illegal acts and infringements of our policies and to guide decisions about our services/products/communications; services providers, manufacturers that perform work for us (such as hosting providers, identity verification, support, payment, email service providers); if we consider your actions are inconsistent with our user agreements or policies, or to protect the rights, property, safety of Gaianoah™ QIcoin(qiù) legal entity or others; in connection with, or during negotiations of, any merger, sale of company assets, financing or acquisition of all or a portion of our business by another company; or when we consider, in our sole discretion, that the disclosure of personal information is necessary to report suspected illegal activity or to investigate infringements of our terms and conditions. We may also share aggregated or de-identified information, which cannot reasonably be used to identify you,

Finally, we may also collect anonymized details about visitors to our services/products for the purposes of aggregate statistics or reporting aims. However, no single individual will be identifiable from the anonymized details we collect in these goals,

#### **Your account :**

You can view, edit your personal information at any time

If you delete your personal information, we will only continue to store your personal information for as long as it needed to fulfil any purchases or requests made by you,

However, we may retain your personal information after you have closed any account you have with us or stopped using our services/products if this is reasonably necessary to comply with our legal obligations, meet regulatory requirements, enforce this privacy policy, resolve disputes between users or to prevent fraud or abuse,

#### **Emails from :**

Is legally required to email you to confirm any purchases that you make with us and you cannot unsubscribe from these emails,

You may unsubscribe from any other emails at any time using the "unsubscribe" link provided at the bottom of such emails or edit your account contacting us [gaianoah.info@gmail.com](mailto:gaianoah.info@gmail.com),

#### **Communicating with other users :**

By using or communicating using any public forum that may be provide by us, such as on groups, forums, communities, chats and sending messages to specific users, you agree and accept that any personal information shared over such public forums may :

- + be read, collected, used by other participants on the forum, who may misuse or disclose your personal information, including but not limited to sending unsolicited messages; and
- + remain available to other users or the public, including after the deletion of your account,

You are responsive for any personal information that you disclose through any public forum provide by us and agree that Gaianoah™ QIcoin(qiù) legal entity is not responsible or liable if your personal information is misused or disclosed by a third party or a buyer using any public forum provide by us. if you consider that your personal information is being misused, please contact us immediatly [gaianoah.info@gmail.com](mailto:gaianoah.info@gmail.com)

#### **Security :**

Gaianoah™ QIcoin(qiù) takes appropriate physical, technical , administrative measures to safeguard the personal information that you provide to us. However, no transmission over the internet can ever be guaranteed secure. Consequently, note that we cannot guaranteed the security of any personal information that you transfer over the internet to us,

**Your rights :**

You have the following rights :

- + the right to ask us to provide you with copies of personal information that we hold about you at any time, subject to a fee specified by applicable law;
- + the right to ask us to update and correct any out-of-date or incorrect personal information that we hold about you free of charge; and
- + the right to opt out of any marketing communications that we (or any third party to whom we have disclosed your personal information with your consent) may send you,

If you wish to exercise any of the above rights, please write to us (either by post or by email)

**International transfers :**

We may transfer personal information that we collect from you to third party data processors located in other countries or to members of our group of companies relating to the above purposes. Be aware that other countries may not offer the same level of data protection, although our collection, storage, use of your personal data will continue to be governed by this privacy policy,

**Third party websites :**

Services/products provide by us may contain links to other websites, social media websites, other third parties. Note that this privacy policy applies only to the personal information that we collect through our services/products and we cannot be responsible for personal information that third parties may collect, store, use. You should always read the privacy policy of each third party you visit,

**Questions :**

Questions about how we collect, store and use personal information, or if you have any other privacy-related questions, contact us [gaianoah.info@gmail.com](mailto:gaianoah.info@gmail.com)

We will answer your query within 30 calendar days upon receipt of your query.